



Lobo Band Boosters

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May 1, 2007

Mr. Bill Pippin  
Cowtown Bus Charters  
5504 Forest Hill Drive  
Ft. Worth, TX 76119

4620 Bryant

817 417 9997

Dear Bill:

Per our conversation this morning, I just wanted to pass along to you the many wonderful comments about Cowtown Bus Charters, especially the two bus drivers, Rita and Ben. This was the first time we have used Cowtown Bus Charters and your company, Rita, and Ben has left a very good impression with all of the adult chaperones and the three band directors who went on the trip to San Antonio and South Padre Island. I appreciate you not farming out the buses, per my request, and for setting up the 'table' for the students to play games during the trip. Everyone I spoke to over the last six months had been very helpful.

I am listing below some of the band directors and chaperones comments:

**...let them know how wonderful the two drivers we had for the bus trip. They went out of their way to ensure we were where we were suppose to be, as well as showing the ability to be flexible as our schedule changed a bit during the trip to accommodate the activities for the students. ...they should be recognized for their efforts.**

I can tell you from a former driver's standpoint that both of these drivers were true professionals. In addition, both drivers went well beyond the call of duty in terms of helping the band with loading and unloading. The gentlemen iced down the water early one morning without being asked, and the lady stopped by and put in a reservation for us at a restaurant.....again without being asked!! In my 9 years of teaching, these two drivers are the finest, in every way possible, that I have ever experienced.